

## **Red Phoenix, LLC Limited Warranty**

### **1. Warranty Coverage**

Red Phoenix, LLC warrants to the original purchaser that our custom- built firearms and parts are free from defects in material and workmanship under normal use for a period of five (5) years from the date of purchase. The cerakote has a lifetime warranty. This warranty is only applicable to the original purchaser and is non-transferable.

### **2. Scope of Warranty**

This limited warranty covers the following:

- Mechanical parts and components of the firearm.
- Manufacturing defects in materials and workmanship.

### **3. Exclusions**

This warranty does not cover the following:

- Normal wear and tear.
- Damage resulting from misuse, abuse, neglect, or improper maintenance.
- Unauthorized modifications or repairs, including adjustments made or attempted by anyone other than Red Phoenix Defense, LLC.
- Damage caused by using non-standard or reloaded ammunition.
- Corrosion or cosmetic damage.
- Loss or theft of the firearm.
- Criminal misuse, negligence or use under the influence of drugs and alcohol.

### **4. Warranty Claim Process**

To make a warranty claim, follow these steps:

1. **Contact Precision Arms:** [Email us \(Click here!\)](#) at \_\_\_\_\_ or [call \(Click here!\)](#) \_\_\_\_\_ with a description of the issue and proof of purchase.
2. **Return Authorization:** If the issue is covered under warranty, you will receive a Return Authorization (RA) number and instructions for returning the firearm.
3. **Shipping:** Ship the firearm to the provided address, ensuring it is unloaded and securely packaged. Include the RA number and a copy of your proof of purchase.

### **5. Warranty Service**

Upon receipt and inspection of the firearm, Red Phoenix, LLC will, upon inspection and with its determination will:

- Repair the defective part(s).
- Replace the firearm with a new or refurbished model of equal or greater value.
- Refund the purchase price if repair or replacement is not feasible.

### **6. Disclaimer of Implied Warranties**

To the maximum extent permitted by law, all implied warranties, including but not limited to implied warranties of merchantability and fitness for a particular purpose, are hereby excluded. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

### **7. Limitation of Liability**

Red Phoenix Defense, LLC shall not be liable for any incidental, special, or consequential damages arising out of the use or inability to use the firearm. Our total liability under this warranty shall not exceed the original purchase price of the firearm or firearm part.

### **8. Legal Rights**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is governed by and construed in accordance with the laws of the State of Alabama.